

## **Product Support Discontinuation Notice**

November 21, 2024

Hello, INSIGHT Account Admin.

This letter serves as a formal notification that Winland™ Electronics, Inc. is discontinuing the EA800-ip product communication support to Winland™ INSIGHT as of August 31, 2025. This discontinuation is due to Microsoft Azure's announcement on October 24, 2024, to retire the TLS 1.0 and TLS 1.1 security protocols. This discontinuation date is subject to further changes from Microsoft Azure.

Winland™ announced the discontinuation of the EA800-ip sales on October 27, 2021 while introducing the EAPro® Gateway in the same announcement. Winland™ is advising all customers to consider upgrading to the EAPro® Gateway - <https://winland.com/enviroalert-professional-gateway/> - prior to the planned discontinuation date to avoid any discontinuation of service with Winland™ INSIGHT.

There is no known or planned discontinuation of service for the EAPro® Gateway communications with Winland™ INSIGHT.

For further information, please visit [products.winland.com](https://products.winland.com) or <https://winland.com/resources/>.

Winland™ appreciates and values our business relationship and looks forward to continue providing products and solutions for our customers and end users.

Inquiries and requests should be directed through our normal sales channels or directly to our office at 800-635-4269 or [solutions@winland.com](mailto:solutions@winland.com) or [tech.support@winland.com](mailto:tech.support@winland.com)

Thank you.

Winland™ INSIGHT Support Team